

## Logistical Support

A. If logistical support (handling and delivery) is required to deliver personal goods to site from Vilanculos, the following costs are applicable.

- The normal transport fee from The Sanctuary office or approximate area in Vilanculos is MT1250 excl IVA per load, subject to contents.
- Loading and unloading of goods from the vehicles, and loading of the dhows requires local assistance. Casual labour usually charge up to 300MT excluding IVA per person.
- Handling fee by a supervisor is 1,500MT excl IVA per load.
- Cost for dhow transport will depend on the size of the load but is around 5,000mt excluding IVA per load.
- The cost of transport of goods from The Sanctuary's Marina / workshop to specific sites by tractor or vehicle is:
  - Dugong zone: MT1250 excl IVA
  - Marape zone: MT1750 excl IVA
  - Mazarette zone: MT1500 excl IVA
  - World's View zone: MT1500 excl IVA

*Note:* additional labour to load and offload goods is charged separately

*Note:* Should the load include more than one home owner's goods then the costs will be shared.

B. Individual owner account deliveries: (this is applicable to deliveries for an individual owner and guests when visiting The Sanctuary)

- When goods are purchased through The Sanctuary the first delivery is free if the order exceeds 10,000mt – excluding the islands.
- Subsequent deliveries to site will be charged according to the Development Zones as set out under point A above.

C. Site account deliveries: (this is applicable to house hold goods and utilities for general maintenance of the site)

- Sites subscribing to the Home Management Service receive four deliveries per month for free (these deliveries are coordinated with the weekly site inspection).
- Additional deliveries will be charged for according to the Development Zone applicable as per point A above.
- Non-subscribers will be charged for deliveries according to the Development Zone applicable as per point A above.