

Other Services

Facilitation of payments

If a homeowner requires expenses to be paid on his/her behalf by The Sanctuary a minimum administration fee of 1,000Mt is payable. This fee may vary subject to administration required and needs to be checked prior to the transaction with management.

Communication between owners and staff or third parties

Where a homeowner requires The Sanctuary to facilitate communication between them and their staff or a third party a fee of 1,000Mt is payable for this support. (Not applicable to Home Management Service subscribers)

Compilation of quotations for minor repairs and maintenance projects

If a homeowner requires a particular project to be undertaken, The Sanctuary is able to locate suitable contractors and source quotations for the project.

Minimum quotation facilitation fee - 1,000Mt. This fee can vary subject to the scope of works.

There is no quotation fee for subscribers to the Home Management Service.

Repair and Maintenance support

Maintenance supervision by The Sanctuary (overseeing ad hoc general maintenance and repairs to owner's assets and reporting satisfactory completion back to owner) will be charged at 1,000Mt per task. This fee is for supervision only and excludes direct cost of the labour, specialist/technician and materials, logistics for material and transportation of staff. This fee is not applicable to Home Management subscribers.

Where major repairs and maintenance is necessary (eg. Major renovation project) a facilitation/supervisory/overseer service may be discussed with The Sanctuary and attendant fees negotiated if manpower and resources allow. This service is available only to subscribers to the Home Management Service.

The Sanctuary cannot take any responsibility for the quality work provided by a third party contractor.

Check in on arrival

Check-in on arrival Day of arrival including instruction to site staff for preparation of home and delivery of orders of fuel and groceries to site – 1000MT administration fee plus logistics fee according to site location:

- Dugong zone: MT1250 excl IVA
- Marape zone: MT1750 excl IVA
- Mazarette zone: MT1500 excl IVA
- World's View zone: MT1500 excl IVA

Subscribers to Home Management Service do not pay an administration fee and are charged only the logistics fee.

Check out before departure:

Check out on day of departure including the facilitation of returned groceries and fuel for credit – 1000MT administration fee plus logistics fee according to site location:

- Dugong zone: MT1250 excl IVA
- Marape zone: MT1750 excl IVA
- Mazarette zone: MT1500 excl IVA
- World's View zone: MT1500 excl IVA

Subscribers to Home Management Service do not pay an administration fee and are charged only the logistics fee.

Additional Services

The Sanctuary offers a range of additional support and administration services to homeowners at fees based on the type of activity and cost associated thereof – each service will be unique as it varies from case to case, and therefore a quotation is provided prior to the commencement of this service.

- Assistance with the importation of assets such as boats and vehicles
- Annual payment of taxes and inspections of boats, vehicles, trailers, radio, land, harbour mooring etc.
- Renewal of diving, fishing and other boat licenses annually
- Transfer of shares within Mozambique companies
- Assistance in obtaining the Title Deed for the property once developed
- Building licenses and public works approvals
- Opening of bank accounts

Note – in respect of administration and handling fees:

The direct costs involved will be for the owner's account including the cost of specialist consultants if necessary.

IVA (Sales Tax) of 17% is applicable to all service fees.